



Custom Glaze™ Lifetime Platinum Warranty

Custom Glaze™ branded polycarbonate profiled sheet products (Products) will, at the date of purchase, be free from defects due to faulty manufacture or workmanship in accordance with AS4256.5-2006 (Workmanship clause)

Loss of Light Transmission - Lifetime Warranty

For the commercial life of the Products (subject to the terms below) they will not lose the ability to transmit light.* In the event that a Product fails to comply with this warranty, Laserlite Building Products will provide a full replacement of the Product, or in the case of a discontinued line, its equivalent.

*The loss of light transmission will not exceed 11% in the first 15 years (0.7% per year) from the date of manufacture and 1% per year thereafter, as long as the sheet lasts in its original installation, available to the original purchaser (when tested in accordance with AS/NZS 4257.4-1994 Determination of diffuse light transmission).

Weather Breakage - 10 year Warranty

Laserlite Building Products warrants that for a period of 10 years from the date of manufacture, the Products (subject to the terms below) will specifically resist damage due to hail measuring up to 25mm in diameter. In the event that a Product fails to comply with this warranty, Laserlite Building Products will provide a full replacement of the Product, or, in the case of a discontinued line, its equivalent.

Terms

- 1 This warranty is limited to residential applications & applicable to the original purchaser only.
- 2 The Products must be stored, installed and cleaned in accordance with the written instructions which are available at the point of purchase or alternatively from www.laserlite.com.au.
- 3 This warranty does not apply to damage due to the following causes:
 - (a) Impact of hail measuring greater than 25mm in diameter;
 - (b) Extreme weather conditions, including but not limited to hurricanes, cyclones, tornados;
 - (c) Accident, vandalism, fire or other like causes; or
 - (d) Failure to comply with the instructions for storage, installation and cleaning.
- 4 All claims made under this warranty must be made in writing and must include a copy of the original purchase documentation or other evidence of the original purchase date.
- 5 Following receipt of a claim made under this warranty, an authorised Laserlite Building Products representative may choose to inspect the Product and if the claim is accepted, Laserlite Building Products will retain the damaged Product and provide replacement Product or, in the case of a discontinued line, its equivalent.
- 6 Laserlite Building Products is not responsible for costs associated with the removal and installation of the Product. These costs must be borne by the claimant. This warranty is strictly limited to the Products.
- 7 The benefits to the consumer under this warranty are in addition to other rights and remedies of the consumer under the law in relation to the goods to which the warranty relates and in no way limits, varies or excludes any express and implied rights and remedies under any relevant legislation in the country of sale.
- 8 These goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.